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THE TOP 5 MOST MUNDANE OFFICE TASKS HAVE TO DO WITH DATA ENTRY AND DATA INPUT, NEW STUDY SAYS

Results of new, first-of-its-kind survey of 500 businesses reveal that office workers place data entry tasks at the top of their list of the most mundane job responsibilities, despite availability of today's advanced technology

Orlando, FL (**March 16, 2016**) – A survey by software technology provider <u>EnableSoft</u> finds that those office tasks businesses deem the most dull and boring all have to do with data entry and data input. The February 2016 survey of approximately 500 U.S.-based companies reveals these top five most mundane tasks:

- Invoicing
- Customer & account maintenance
- Inventory/parts/supplies ordering
- Quality assurance & regression testing
- Job postings

The study — which covers businesses operating in more than a dozen industries, such as healthcare, banking and manufacturing — is a reminder of the challenge of data management. EnableSoft Founder and CEO Richard Milam believes the findings emphasize the unavoidability of data entry and data input as vital components of companies' work-flow processes. "Businesses have always generated data that must be processed and stored, and these tasks are inseparable to doing business," he says. "They each face the burden of determining how to handle the most routine of data processes."

For many companies, these top mundane tasks as well as other data-entry processes continue to fall within the duties that workers manually handle. Historically, the process has been financially costly and time consuming, contributing to employee boredom and even job dissatisfaction.

Today, data entry and input still occupy focal points in business operations. Companies may hire employees to exclusively handle the tedious, recurring task of inputting customer names and addresses as well as updating data records and lists. The cost for doing so can be steep. For example, the tab for hiring and employing a single data entry worker runs to \$57,725, a

calculation performed by EnableSoft based on statistics made available by the U.S. Bureau of Labor Statistics and the Center for American Progress.

Automation Can Eliminate Mundane Office Tasks

What is clear from the survey findings is that it validates the notion that U.S. employees are just as down on these top five office tasks as they have been in past generations — despite technological advancements. Businesses have at their disposal technology that automates the recurring tasks of data entry and inputting — including invoicing and ordering parts, inventory and supplies, and even posting of organizations' job openings. Such automation, including EnableSoft's automation software Foxtrot, can optimize data entry by minimizing human error and eliminating redundancy. The technology essentially removes much of the burden of these boring, menial responsibilities from employees, who are then free to turn to other more complex, fulfilling, and engaging work.

As businesses continually evolve their enterprise systems, they have within their grasp automated technology that can remove the most mundane of office tasks from their employees' job responsibilities. As it stands now, the survey results speak to the data-management challenges businesses continue to encounter, the way businesses choose to run their businesses, the way employees view their jobs and the technology businesses can turn to — not only to make their workplaces more fulfilling, happier places, but also to optimize and reduce the costs of data management.

About EnableSoft

As an early innovator in the Robotic Process Automation space, Orlando, Florida-based EnableSoft Inc. has helped organizations save time, save money, and improve productivity. Serving over 500 corporate clients worldwide, EnableSoft develops and markets Foxtrot, software that eliminates the burden of manual data processes by behaving, deciding, and working just like a person.